



Direct Cabinet Supply Limited 12 Month Warranty

We warrant to the original consumer purchases that Direct Cabinet Supply cabinets, door hinges, and drawer glides will be free from defects in material and workmanship under normal user and service for twelve months (Proof of Purchase is required). This warranty is not transferable and only applicable to product user for residential purposes. Representatives of Direct Cabinet Supply do not have the authority to change or enlarge this warranty.

This warranty does not cover normal wear and tear, damage or defects caused by accidents, misuse, abuse, lack of necessary maintenance or acts of God; nor does it cover alteration, modification, improper installation, improper handling / storage, environmental conditions, nor any labor expenses.

Direct Cabinet Supply LLC, at our option, may elect to repair or replace with a functionally equivalent any Direct Cabinet Supply product covered by this warranty. Some replacement parts are subject to availability and may differ from original parts received. Return of defective product may be required for a replacement to be issued. Repair parts or replacement parts are at the expense of Direct Cabinet Supply, but customer shall bear all other expenses. These expenses may include, but are not limited to, cost of removal and re-installation of product, labor expenses, etc.

The variation in color and grain pattern in wood adds to its natural beauty and is not considered an imperfection. Environmental factors, including but not limited to artificial / natural light, moisture, cleaners, smoke, etc., may cause the darkening or mellowing of a cabinet over time. This is a natural process and can be expected. This warranty does not cover the natural aging or darkening / mellowing of wood color, the inherent growth characteristics of, or variation in wood.



A natural wood product is prone to expand and contract leading to warping and cracking. Paint will crack and peel when wood swells and shrinks. These circumstances are beyond our control. We are not responsible for the relative humidity that may exist in your current climate or in individual homes that will lead to these problems. As a result, cabinet lines with painted surfaces may show fractures in the paint at joints. This is normal and is not considered a defect. Unless there is a manufacturing defect, Direct Cabinet supply will not replace doors under these circumstances.

Warping of less than 1/4" is not considered a defect. Cabinet glass doors carry no guarantee against warping.

This guarantee does not apply to costs incurred after the product leaves our facility. The purchaser agrees to let doors that are warped 1/4" or more to hang for two seasons before replacement is requested. Typically, a door will return to its normal flat position once it is acclimated to temperature and humidity conditions. Prior to request a replacement for a warped door, please be sure the door has been installed properly.

This warranty is valid only in the United States of America and is not transferable. All implied warranties are limited in duration to the shorter of the period provided by law or the period of this warranty. To the extent permitted by law, this warranty excludes special, incidental, or consequential damages. Some states do not allow the exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights; you may have other rights which vary from state to state. To exercise this warranty, please contact Direct Cabinet Supply. Report, in writing, to Direct Cabinet Supply about all defects claimed and include proof of purchase documentation.