

Direct Cabinet Supply Stain Warranty

We want to ensure your complete satisfaction with your new cabinetry. Therefore, we ask that you understand the inherent characteristics of the product(s) you have selected.

Stain is available in birch only. The stain process includes 2 coats of stain, and 3 coats of sealer. All wood species are a product of nature in which variation in color, grain pattern, textures and density are unique. These natural variations are considered part of the character and beauty of real wood and can affect how wood accepts stains. As finishes are absorbed into the wood, the natural light and dark characters of the grain are enhanced. All wood products changes color due to exposure to environmental conditions and naturally mellows with age.

In addition, as the wood naturally expands and contracts with varying weather conditions, slight joint separations may occur. These separations may become visible as small cracks in the finish. This is a natural occurrence and does not affect the integrity of the joint. In addition, seasonal humidity may cause the center panel to shrink slightly, leaving a small area of lighter finish around the perimeter of the panel. This separation and shrinking occur most often in climates with high humidity. To minimize theses issues, keep your house at a constant humidity level. We recommend maintaining a controlled environment of 70-75 degrees Fahrenheit and 30-50% humidity in the areas where the cabinets are stored or installed. We mention these characteristics because Direct Cabinet Supply will not be responsible for these conditions.